Rules based, data driven Network Adequacy Review and Regulation

9:30 am-11:00 am Central September 27, 2016 Regulatory Health Link Division, Arkansas Insurance Department







- Introductions & housekeeping
- Addition of Pharmacy and Dental Provider ("C buckets")
- Creation of "Initial PY2018 Provider Type-NPI list"
- Discussion of Industry feedback on contents of first PY2018 NA meeting
- Details on feedback mechanism on "Initial PY2018 Provider Type-NPI list"
- Next Steps



Introductions

- If you are not on the original invitation list but need to be added for future events, please email Compliance Officer Jim.Gonzalez@arkansas.gov
- Conversely, if you need to be removed please email him accordingly.

Industry Actors -1



- These meetings on Network Adequacy apply to all health and dental insurance carriers *covered under Rule 106*.
- These meetings do not apply to Dental Plans that are
 - Not in the Marketplace or not seeking certification.

Industry Actors -2



- Network Adequacy Industry Contact List published on our website <u>http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy</u>
- List will have the contacts known to AID and grouped by organizations using the same network that need to have an independent communication stream.
- AID will attempt to list the NA Subject Matter Experts as well as associated IT and Compliance personnel.
- The contact person for maintenance of this list is <u>Jim.Gonzalez@arkansas.gov</u>

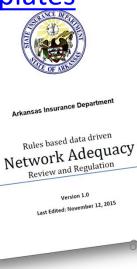
New to Arkansas NA Regulation Program?



• Program details available at

http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy

- A good document to start with is "Arkansas Network Adequacy Architecture"
- Past meeting slides and notes are relevant and maintained in chronological order
- Data specifications & templates available at <u>http://rhld.insurance.arkansas.gov/Info/Public/Templates</u>

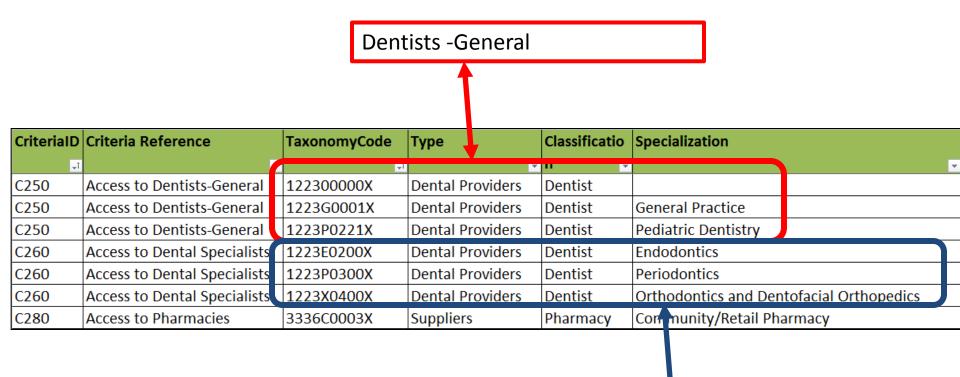




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Provider Type-NPI Pools Definitions





Dentists -Specialists



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Logic behind PY2018 Provider Type-NPI Pools



- 1. Start with previous year's finalized Provider Type- NPI pools
- 2. Download the latest NPI Registry data for use
- 3. Look for new NPI's reported within the Federal NA templates for PY2017, and based on associated taxonomy in the latest NPI registry data, throw them into appropriate Provider type bucket.
- 4. Pull in Dental and Pharmacy providers from the Federal NA templates and use the same logic detailed in 3. above
- 5. From the pools remove providers marked as deactivated within the NPI registry
- 6. Get additional dead/disqualified NPI lists if possible to further cleanse pools. (This has not happened yet. We have to explore for reliable data sources)
- 7. Release Provider Type-NPI lists to the issuer community for final PY2018 cleanup



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Discussion of Industry feedback -1

- Elimination of providers from the *Provider Type-NPI pool* for non-bordering counties
- Feedback on Provider Type-NPI pool using taxonomy (Aren't "C bucket" groupings enough?)
- Average distance calculations using 0.5% of County population

REGULATORY HEALTH LINK Division Adamsa Insurance Department

Discussion of Industry feedback -2

- Effect of Rural & Non-Rural designations (Applies to ratio as well as time/distance)
- Acute care bed ratio (Required)



Discussion of Industry feedback -3

- Industry seeks definition of ECP Providers and Facilities required. (AID: Use CMS/CCIIO data)
- Provider directory review
 - AID's suggestion on sharing provider location
 - Review of machine readable online provider directories
- Issue of multiple specialty hospitals having only one taxonomic classification



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Overview of Sheet



A	В	С	D	E	F	G	Н	l I	J	K
	 Provider Type 	Provider Type Description	Taxonomy Code	Taxonomy Description	• NPI	Name	 Action 	 NAIC 	 Reason 	
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Areas for Editing

	 Provider Type 	Provider Type Description	Taxonomy Code	Taxonomy Description	 NPI 	Name	 Action 	NAIC	Reason	
Description:	Provider type (criteria code) of the provider * Required for proposed addition	Description of the provider type	Providers taxonomic code that places the provider within the Provider Type. For additions a		NPI of provider * Required for proposed addition	Name of provider	Proposed action: Blank - no action Add - add this provider to the type Remove - remove this provider	Issuer's NAIC making requested action * Required for all actions	Reason for proposed action * Required for all actions	Validation
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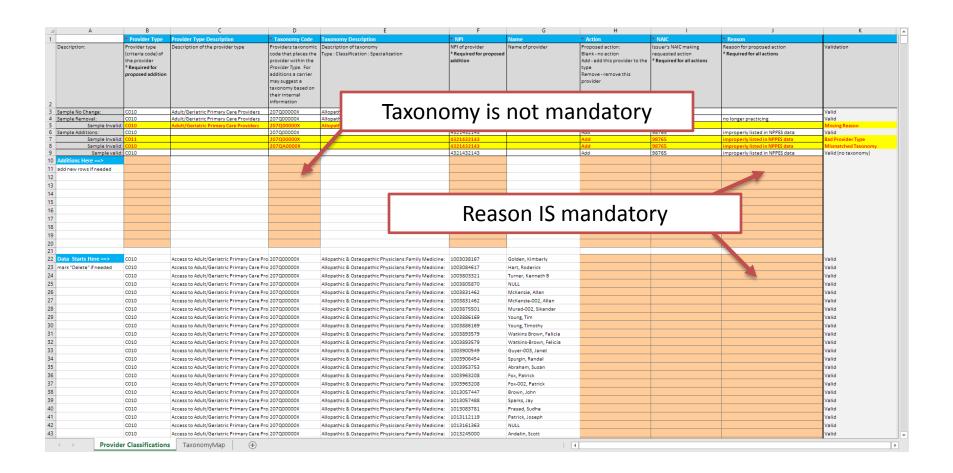
Changes from PY2016



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	 Provider Type 	Provider Type Description	Taxonomy Code	Taxonomy Description	• NPI	Name	 Action 	 NAIC 	• Reason	
Description:	Provider type (criteria code) of the provider * Required for proposed addition	Description of the provider type	Providers taxonomic code that places the provider within the Provider Type. For additions a carrier may suggest a taxonomy based on their internal	Description of taxonomy Type : Classification : Specialization	NPI of provider * Required for proposed addition	Name of provider	Proposed action: Blank - no action Add - add this provider to the type Remove - remove this provider	Issuer's NAIC making requested action * Required for all actions	Reason for proposed action [#] Required for all actions	Validation
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Sample No Change: Sample Removal:	C010 C010	Adult/Geriatric Primary Care Providers Adult/Geriatric Primary Care Providers	207Q00000X 207Q00000X	Allopath I axon	IOMIV IS	not ma	indatory	/ –	no longer practicing	Valid Valid
Sample Removal: Sample Invalid:	C010	Adult/Geriatric Primary Care Providers	2070000000	Allopath					no longer practicing	Missing Reason
Sample Additions:	C010	Addity denatic Prinkly care Providers	207Q00000X		4021402140	1	INDO	130/05	improperly listed in NPPES data	Valid
Sample Invalid:			207Q00000X		4321432143		Add	98765	improperly listed in NPPES data	Bad Provider Type
Sample Invalid:	C010		207QA0000X		4321432143		Add	98765	improperly listed in NPPES data	Mismatched Taxonomy
Sample valid:	C010				4321432143		Add	98765	improperly listed in NPPES data	Valid (no taxonomy)
Additions Here ==>										
add new rows if needed										
Data Starts Here ==>	C010	Access to Adult/Geriatric Primary Care Pr	o 207Q00000X	Allopathic & Osteopathic Physicians:Family Medie	ine: 1003038167	Golden, Kimberly				Valid
mark "Delete" if needed	C010	Access to Adult/Geriatric Primary Care Pr	o 207Q00000X	Allopathic & Osteopathic Physicians:Family Medie	ine: 1003084617	Hart, Roderick				Valid
	C010	Access to Adult/Geriatric Primary Care Pr	o 20700000X	Allopathic & Osteopathic Physicians:Family Medie	ine: 1003803321	Turner, Kenneth B				Valid
	C010	Access to Adult/Geriatric Primary Care Pr	o 207000000X	Allopathic & Osteopathic Physicians:Family Medie	ine: 1003805870	NULL				Valid
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medio		McKenzie, Allan				Valid
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medic		McKenzie-002, Allan				Valid
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medic		Murad-002, Sikandar				Valid
	C010					Young, Tim				Valid
		Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medic		-				
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medic		Young, Timothy				Valid
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medio		Watkins Brown, Felicia				Valid
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medie		Watkins-Brown, Felicia				Valid
	C010	Access to Adult/Geriatric Primary Care Pr	o 207Q00000X	Allopathic & Osteopathic Physicians:Family Medie		Guyer-003, Janet				Valid
	C010	Access to Adult/Geriatric Primary Care Pr	o 207Q00000X	Allopathic & Osteopathic Physicians:Family Media	ine: 1003906454	Spurgin, Randal				Valid
	C010	Access to Adult/Geriatric Primary Care Pr	o 207Q00000X	Allopathic & Osteopathic Physicians:Family Medie	ine: 1003953753	Abraham, Susan				Valid
	C010	Access to Adult/Geriatric Primary Care Pr	o 207Q00000X	Allopathic & Osteopathic Physicians:Family Medie	ine: 1003963208	Fox, Patrick				Valid
	C010	Access to Adult/Geriatric Primary Care Pr	o 207000000X	Allopathic & Osteopathic Physicians:Family Medic	ine: 1003963208	Fox-002, Patrick				Valid
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medie		Brown, John				Valid
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medic		Sparks, Jay				Valid
	C010	Access to Adult/Genatric Primary Care Pr		Allopathic & Osteopathic Physicians: Family Medic		Prasad, Sudha				Valid
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medic		Patrick, Joseph				Valid
	C010	Access to Adult/Geriatric Primary Care Pr		Allopathic & Osteopathic Physicians:Family Medio		NULL				Valid
	C010	Access to Adult/Geriatric Primary Care Pr	o 207000000X	Allopathic & Osteopathic Physicians:Family Medic	ine: 1013245000	Andelin, Scott				Valid

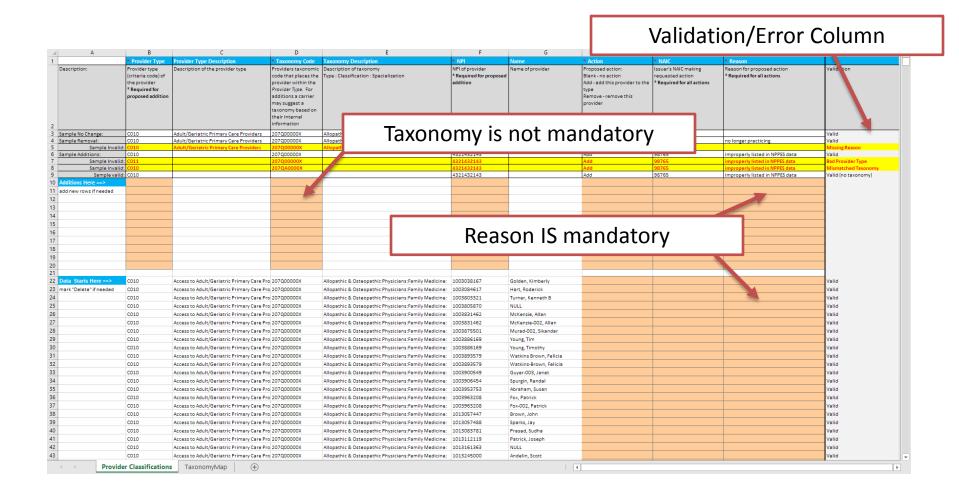
Changes from PY2016





Changes from PY2016





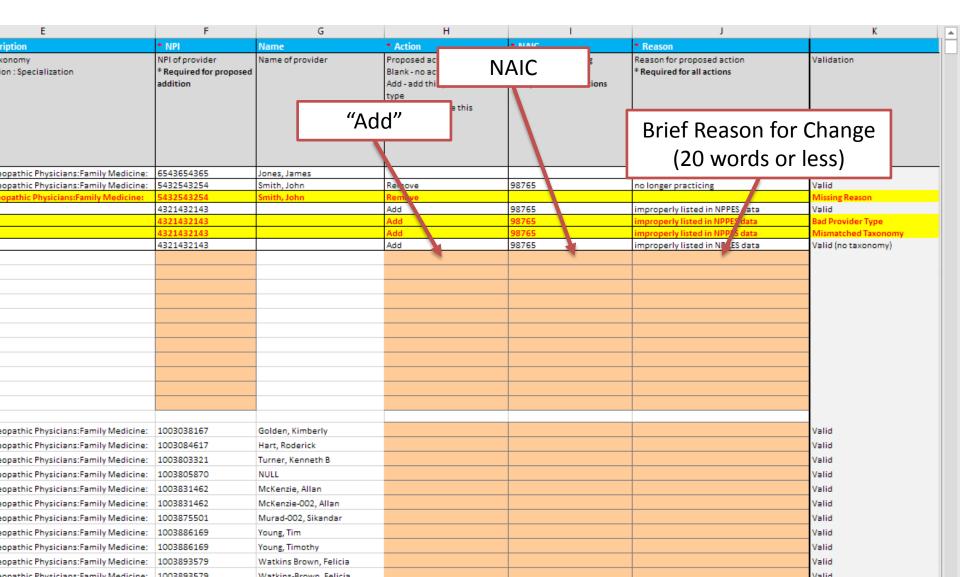


Addition: Step 1

	А	В	С	D		E	F	G
1		 Provider Type 	Provider Type Description	Taxonomy Code	Taxonomy Descri	iption	• NPI	Name
	Description:	Provider type (criteria code) of the provider * Required for proposed addition	Description of the provider type	Providers taxonomic code that places the provider within the <i>Provider Type</i> . For additions a carrier	Description of tax Type : Classificatio	the second s	NPI of provider * Required for proposed addition	Name of provider
Pro	vider Type ("C" Code	-	nomy Coo			NPI	
2	Samala Na Changai	C010	Adult/Geriatric Pr	available)		anthia Physiciana Camily Medician	6543654365	
	Sample No Change: Sample Removal:	C010	Adult/Geriatric Primary Care Providers	207000 000X		pathic Physicians:Family Medicine: opathic Physicians:Family Medicine:	54325 3254	Jones, James Smith, John
5	Sample Removal. Sample Invalio	C010	Adult/Geriatric Primary Care Providers	207000 100X		opathic Physicians:Family Medicine:	543254 3254	Smith, John
	Sample Additions:	C010		207000 00X			432143, 143	
7	Sample Invalid:	011		207Q000 00X			4321432 43	
8	Sample Invalid:	C010		207QA0000X			4321432.43	
9	Sample valid:	C010					4321432143	
10	Additions Here ==>							
11	add new rows if needed							
12								
13								
14								
15								
16								
17								
18								
19								
20								
21								
22	Data Starts Here ==>	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteo	opathic Physicians:Family Medicine:	1003038167	Golden, Kimberly
	mark "Delete" if needed	C010	Access to Adult/Geriatric Primary Care Pro			opathic Physicians:Family Medicine:	1003084617	Hart, Roderick
24		C010	Access to Adult/Geriatric Primary Care Pro			opathic Physicians:Family Medicine:	1003803321	Turner, Kenneth B
25		C010	Access to Adult/Geriatric Primary Care Pro			opathic Physicians:Family Medicine:		NULL
26		C010	Access to Adult/Geriatric Primary Care Pro			opathic Physicians:Family Medicine:		McKenzie, Allan
27		C010	Access to Adult/Genatic Primary Care Pro			opathic Physicians:Family Medicine:		McKenzie-002, Allan
28		C010	Access to Adult/Geriatric Primary Care Pro			opathic Physicians:Family Medicine:		Murad-002, Sikandar
20		C010	Access to Adult/Geriatric Primary Care Pro			opathic Physicians:Family Medicine:		
30								Young, Tim
		C010	Access to Adult/Geriatric Primary Care Pro			opathic Physicians:Family Medicine:		Young, Timothy
31		C010	Access to Adult/Geriatric Primary Care Pro			opathic Physicians:Family Medicine:		Watkins Brown, Felicia
32		C010	Access to Adult/Geriatric Primary Care Pro	207000000	Allonathic & Oster	nathic Physicians:Family Medicine:	1003893579	Watkins-Brown Felicia



Addition: Step 1







E	F	G	Н	1	J	K	
ription	• NPI	Name	Action	• NAIC	• Reason		П
konomy ion : Specialization	NPI of provider * Required for proposed addition	Name of provider	Proposed action: Blank - no action Add - add this provider to the type Remove - remove this provider	Issuer's NAIC making requested action * Required for all actions	Reason for proposed action * Required for all actions	Validation	
opathic Physicians:Family Medicine:	6543654365	Jones, James				Valid	
opathic Physicians:Family Medicine:	5432543254	Smith, John	Remove	98765	no longer practicing	Valid	
opathic Physicians:Family Medicine:	5432543254	Smith, John	Remove			Missing Reason	
	4321432143		Add	98765	improperly listed in NPPES data	Valid	
	4321432143		Add	98765	improperly listed in NPPES data	Bad Provider Type	
	4321432143		Add		improperly listed in NPPES data	Mismatched Taxonomy	
	4321432143		Add	AIC	improperly listed in NPPES data	Valid (no taxonomy)	
		"Remo	ove"		Brief Reason for C	Change	
					(20 words or le	ess)	
opathic Physicians:Family Medicine:	1003038167	Golden, Kimberly				Valid	
opathic Physicians:Family Medicine:	1003084617	Hart, Roderick				Valid	
opathic Physicians:Family Medicine:	1003803321	Turner, Kenneth B				Valid	
opathic Physicians:Family Medicine:	1003805870	NULL				Valid	
opathic Physicians:Family Medicine:	1003831462	McKenzie, Allan				Valid	
opathic Physicians:Family Medicine:	1003831462	McKenzie-002, Allan				Valid	
opathic Physicians:Family Medicine:	1003875501	Murad-002, Sikandar				Valid	
opathic Physicians:Family Medicine:	1003886169	Young, Tim				Valid	
opathic Physicians:Family Medicine:	1003886169	Young, Timothy				Valid	
opathic Physicians:Family Medicine:	1003893579	Watkins Brown, Felicia				Valid	
conathic Physicians: Family Medicine:		Watkins-Brown Falicia				Valid	

Validation Examples



A A	В	c	D	E	F	G	Н	1	I	K
	 Provider Type 	Provider Type Description	 Taxonomy Code 	Taxonomy Description	• NPI	Name	 Action 	* NAIC	• Reason	
2	Provider type (criteria code) of the provider * Required for proposed addition		code that places the provider within the <i>Provider Type</i> . For additions a carrier may suggest a taxonomy based on their internal information	Description of taxonomy Type : Classification : Specialization	NPI of provider * Required for proposed addition	Name of provider	Proposed action: Blank - no action Add - add this provider to the type Remove - remove this provider	Issuer's NAIC making requested action * Required for all actions	Reason for proposed action * Required for all actions	Validation
3 Sample No Change:	C010	Adult/Geriatric Primary Care Providers	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	6543654365	Jones, James				Valid
4 Sample Removal:	C010	Adult/Geriatric Primary Care Providers	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	5432543254	Smith, John	Remove	98765	no longer practicing	Valid
5 Sample Invalid:	C010	Adult/Geriatric Primary Care Providers	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	5432543254	Smith, John	Remove			Missing Reason
	C010		207Q00000X		4321432143		Add	98765	improperly listed in NPPES data	Valid
7 Sample Invalid:			207Q00000X		4321432143		Add	98765	improperly listed in NPPES data	Bad Provider Type
8 Sample Invalid:			207QA0000X		4321432143		Add	98765	improperly listed in NPPES data	Mismatched Taxonomy
9 Sample valid:	C010				4321432143		Add	98765	improperly listed in NPPES data	Valid (no taxonomy)
10 Additions Here ==>										
11 add new rows if needed										
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17										
18										
19										
										-
20										_
21										
22 Data Starts Here ==>	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1003038167	Golden, Kimberly				Valid
23 mark "Delete" if needed	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1003084617	Hart, Roderick				Valid
24	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1003803321	Turner, Kenneth B				Valid
25	C010	Access to Adult/Geriatric Primary Care Pro	20700000X	Allopathic & Osteopathic Physicians:Family Medicine:	1003805870	NULL				Valid
		Access to Adult/Geriatric Primary Care Pro		Allopathic & Osteopathic Physicians:Family Medicine:		McKenzie, Allan				Valid
										-
		Access to Adult/Geriatric Primary Care Pro		Allopathic & Osteopathic Physicians:Family Medicine:		McKenzie-002, Allan				Valid
		Access to Adult/Geriatric Primary Care Pro		Allopathic & Osteopathic Physicians:Family Medicine:		Murad-002, Sikandar				Valid
	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1003886169	Young, Tim				Valid
30	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1003886169	Young, Timothy				Valid
31	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1003893579	Watkins Brown, Felicia				Valid
32	C010	Access to Adult/Geriatric Primary Care Pro	20700000X	Allopathic & Osteopathic Physicians:Family Medicine:	1003893579	Watkins-Brown, Felicia				Valid
		Access to Adult/Geriatric Primary Care Pro		Allopathic & Osteopathic Physicians:Family Medicine:		Guyer-003, Janet				Valid
		Access to Adult/Geriatric Primary Care Pro		Allopathic & Osteopathic Physicians: Pamily Medicine: Allopathic & Osteopathic Physicians: Family Medicine:						Valid
						Spurgin, Randal				
		Access to Adult/Geriatric Primary Care Pro		Allopathic & Osteopathic Physicians:Family Medicine:		Abraham, Susan				Valid
		Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:		Fox, Patrick				Valid
37	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1003963208	Fox-002, Patrick				Valid
38	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1013057447	Brown, John				Valid
9	C010	Access to Adult/Geriatric Primary Care Pro		Allopathic & Osteopathic Physicians:Family Medicine:		Sparks, Jay				Valid
		Access to Adult/Geriatric Primary Care Pro		Allopathic & Osteopathic Physicians:Family Medicine:		Prasad, Sudha				Valid
						,				-
		Access to Adult/Geriatric Primary Care Pro		Allopathic & Osteopathic Physicians:Family Medicine:		Patrick, Joseph				Valid
		Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1013161363	NULL				Valid
3	C010	Access to Adult/Geriatric Primary Care Pro	207Q00000X	Allopathic & Osteopathic Physicians:Family Medicine:	1013245000	Andelin, Scott				Valid
Provider	r Classifications	TaxonomyMap (+)				: : •				•

Validation Examples



E		F	G	Н	<u> </u>		J	K	. 🔺
	* NPI NPI of provider * Required for proposed addition		Name	* Action	* NAIC	* Reason			
alization			Name of provider	Proposed action: Blank - no action Add - add this provider to the type Remove - remove this provider	Issuer's NAIC making requested action * Required for all actions	Reason for propose * Required for all ad		Validation	
hysicians:Family Medicine:	654365436	5	Jones, James					Valid	-
hysicians:Family Medicine:	5432543254		Smith, John	Remove	98765	no longer practicin	g	Valid	
hysicians:Family Medicine:	543254325	1	Smith, John	Remove				Missing Reason	
	432143214	3		Add	98765	improperly listed i	n NPPES data	Valid	
	432143214			Add	98765	improperly listed in		Bad Provider Type	
	432143214			Add	98765	improperly listed in		Mismatched Taxonomy	
	432143214	3		Add	98765	improperly listed i	n NPPES data	Valid (no taxonomy)	
								-	
	2.		Provider type a Taxonomy Cod Provider Type T Reason is supp	e NOT require	ed, but must	match			
hysicians:Family Medicine:	100303816							Valid	
	100308461							Valid	
hysicians:Family Medicine:	100380332	1	Turner, Kenneth B					Valid	
hysicians:Family Medicine:	100380587	D	NULL					Valid	
hysicians:Family Medicine:	100383146	2	McKenzie, Allan					Valid	
hysicians:Family Medicine:	100383146	2	McKenzie-002, Allan					Valid	
hysicians:Family Medicine:	100387550	1	Murad-002, Sikandar					Valid	
hysicians:Family Medicine:	100388616	9	Young, Tim					Valid	
	100388616		Young, Timothy					Valid	1
hysicians:Family Medicine:			Watkins Brown, Felicia					Valid	
ingeneration anny meaternet									

Validation Examples



E		F	G	Н	1		J	К
	* NPI NPI of provider * Required for proposed addition		Name	Action	* NAIC	• Reason		
alization			Name of provider	Proposed action: Blank - no action Add - add this provider to the type Remove - remove this provider	Issuer's NAIC making requested action * Required for all actions	Reason for propo * Required for all :		Validation
hysicians:Family Medicine:	654365436		Jones, James					Valid
hysicians:Family Medicine:	543254325		Smith, John	Remove	98765	no longer practici	0.5	Valid
hysicians:Family Medicine:	543254325		Smith, John	Remove	56705	no longer practici	<u>s</u>	Missing Reason
in the second	432143214			Add	98765	improperly listed	in NPPES data	Valid
	432143214			Add	98765	improperly listed		Bad Provider Type
	432143214	3		Add	98765	improperly listed	in NPPES data	Mismatched Taxonomy
	4321432143			Add	98765	improperly listed	in NPPES data	Valid (no taxonomy)
		Inval	lid		'			_
		1. P	Provider type missing					
		2. T	axonomy doe	es not match p		_		
		3. N	NPI missing					
		4. F	Reason missin	g				
hysicians:Family Medicine:	100303816	7	Golden, Kimberly					Valid
hysicians:Family Medicine:	100308461	7	Hart, Roderick					Valid
hysicians:Family Medicine:	100380332		Turner, Kenneth B					Valid
hysicians:Family Medicine:			NULL					Valid
hysicians:Family Medicine:			McKenzie, Allan					Valid
hysicians:Family Medicine:			McKenzie-002, Allan					Valid
hysicians:Family Medicine:			Murad-002, Sikandar					Valid
hysicians:Family Medicine:			Young, Tim					Valid
hysicians:Family Medicine:			Young, Timothy					Valid
hysicians:Family Medicine:			Watkins Brown, Felicia					Valid
nysicialis.rainty wedicitie.	100303357	-	watchis brown, reneta					- Vand



- Introductions & housekeeping
- Addition of Pharmacy and Dental Provider ("C buckets")
- Creation of "Initial PY2018 Provider Type-NPI list"
- Discussion of Industry feedback on contents of first PY2018 NA meeting
- Details on feedback mechanism on "Initial PY2018 Provider Type-NPI list"
- Next Steps

Next steps for industry



- Review "Initial PY2018 Provider Type NPI List" starting 10/14/2016. This data artifact will be posted in <u>http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy</u>
- 2. Add/delete suggestions if any on the above document is due to AID by Tuesday, 11/1/2016

Next meeting on NA on Thursday October 20, 2016, 9:30am – 11:00



Question & Answer Session

Contact



tonmoy.dasgupta@arkansas.gov

501-773-0420





